



Performing a lime scale removal treatment

1. Use white vinegar. Fill the jar half way with the white vinegar. Ensuring the element is completely covered.
2. Turn the steamer on and allow the white vinegar to boil for 3 minutes.
3. Leave the steamer to stand and cool for about 1 hour (ensure it is not hot before removing jar).
4. Remove the jar and dispose of vinegar. Rinse out all traces of vinegar, wash with a detergent solution and rinse. Dry using a paper towel.
5. Wipe the element over, checking there is no trace of lime scale left. If there is lime scale on the element repeat the procedure.
6. Fill the jar with water and boil through repeatedly until there is no trace of the smell of vinegar.

How often should you do a lime scale treatment?

Lime scale can ruin a steamer and cause many internal problems which can lead to the steamer burning out and parts melting. Lack of regular lime scale treatments will invalidate your warranty. They are essential if you want your steamer to maintain its performance.

If you are in a hard water area you will need to do this more often than if you are in a soft water area.

If your steamer is used every day then you will have to do it more often than if it is used once a week.

With regular use we recommend that lime scale treatment is performed weekly or as soon as you see white lime scale build up on the jar or on the element. You have left it too late if the lime-scale is hard and crusted on.

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